

## **Terms and conditions: Green Portfolio Private Limited**

**Note: We currently have no pending complaints against the company filed with SEBI. To check the real-time, No. of complaints against the company as per SEBI Guidelines, please visit the following page:**

<https://greenportfolio.smallcase.com/>

### **By ordering Services you are agreeing to these Terms & Conditions**

1. M/s Green Portfolio Private Limited shall have no responsibility for any loss incurred from services, decisions/ actions taken on the market for stock transactions, the information provided here is based on our knowledge and we do not ask/force you to take market positions in any particular investment.
2. This is no guaranteed return product or service. Markets are of risk and can never be eliminated. As per SEBI guidelines, we cannot guarantee the returns too.
3. Our clients (Paid or Unpaid), Any third party or anyone else have no rights to forward or share our investment ideas or SMS or Report or Any Information provided by us to / with anyone which is received directly or indirectly by them. If found so then Legal Actions can be taken.
4. M/s Green Portfolio Private Limited and their owners, partners, employees, affiliates, agents, representatives or subcontractors) shall not be liable for any loss or liability resulting, directly or indirectly, from delays or interruptions due to electronic or mechanical equipment failures, telephone interconnect problems, defects, weather, strikes, walkouts, fire, acts of God, riots, armed conflicts, acts of war, or other like causes.
5. Handling complaints: if you have any complaints regarding Services received from us, please send us an email to [info@greenportfolio.co](mailto:info@greenportfolio.co) detailing the nature of your complaint. We will acknowledge the complaint within 15 working days and provide a likely timescale for resolving the dispute while keeping you informed about progress. All complaints will be considered highly confidential, and will be dealt as soon as possible.
6. Unauthorized attempts to upload information, change or delete information on our website or smallcase or online are strictly prohibited and punishable under Indian IT Act.
7. REFUND & CANCELLATION POLICY: All sales are final. There will be ABSOLUTELY NO REFUNDS and CANCELLATIONS
8. We are SEBI registered Portfolio Managers (PMS) registered under SEBI (Portfolio Managers) Regulations, 1993. Registration No. INP000006022
9. Payment of fee will only be through online or proper banking channel. No cash receipt will be accepted. The Amount of fee is the consideration for our services. We received your express and implied consent on the point that Fee is reasonable and fair for you.
10. We are not bound and liable for your market loss as profits and losses in equity are subjected to market risk. We are not responsible for any future liability arise under Prevention and Money Laundering Act, 2002 and other similar Act, Regulation, and rules.

11. Once the service starts then deposited fee is not refundable. Know your client and risk profiling is also the part of process. Execution of services is not our concern.

12. We advise in stocks and also management investment portfolios as per SEBI (Portfolio Managers) Regulations, 1993.

13. We provide advice through our registered email (i.e. [info@greenportfolio.co](mailto:info@greenportfolio.co)) or through smallcase.com platform. Please do not act on the advice which is not provided through above.

14. We never provide service like profit sharing, guaranteed profit, Sureshot, Jackpot etc.

15. All research that we conduct is basis detailed Fundamental research, Technical analysis and Primary market analysis. Our qualified, seasoned and dedicated research team continuously research on the stocks covered. We have models and methods to decide upon stocks and their buy sell prices. Though this has worked well in the past but doesn't guarantee to work all the time or every time in future.